

SAMPURNA YENTRAPRAGADA

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ACADEMICS

MBA HOSPITAL MANAGEMENT at University of Madras, Chennai India
B-TECH MECHANICAL at Sri Vasavi Engineering college A.P India

CGPA: 5.754/10
68.7%

2018
2014

PROFESSIONAL EXPERIENCE

Intern @ Quality Department

Starhospitals Pvt.Ltd.

Telangana, India – October '16 to January '2017

- **Survey on wrist band:** Conducted survey on wrist band management that having the patient details are correctly matched with their Medical Record number, Name, Age and appropriate indication of color according to age and vulnerability
- **Verifying crash cart management:** Verifying the crash cart checklist and the items in the crash cart area according to the checklist which plays a vital role in emergency
- **Survey on IV line management:** Conducted survey on checking the Intravenous line management for patients, whether the patients IV line is replaced for every 3 days for better management of medicine route and infection control for speedy recovery
- **Analysis of Basic life support skills:** .Analysis report on BLS skills among the nursing staff and the non-medical staff who are near to the patient premises with the help of mannequin and crash cart, and written examination on the attributes of BLS.

Intern @ Operations Smt. RR Lions eye international charitable Trust hospital .A.P India – Dec'12, 2019 to March 31ST 2020

- **Patient Counseling:** One to One discussion with patient on regarding modes of treatment advised by the physician and step by step process in improvements of refractive errors either by clinical or surgical or refractive glasses for having the quality vision.
- **Post- Surgical counseling / Management:** Conducting awareness session for patients in post surgical management for one month instructions and necessary review meetings with the physician.
- **Mentorship:** Being as a mentor in handling all the patient clinical data and medical records for NPCB (National Program for control blindness) in the performance of free Cataract Surgeries for poor and needy people.

Management trainee @ Refracto Eye hospital

Refracto Eye Hospitals Telangana, March 2021 to March 2022

- **Revenue Cycle Management:** Handling revenue cycle management on basis of extracting the data from all modes of revenue from Pharmacy, Eyewear, Outpatient department, Inpatient department, Surgical, in all payment modes of cash and insurance and maintaining it in various data bases of management information systems (MIS). Maintaining data sheets for various insurance companies and being able to follow up for Revenue generation in gentle manner
- **Operations Executive:** Handling the liaison between the physician and the patient , monitoring all the departments that are co-related with patient are functioning in smooth manner. Monitoring all Annual maintenance contracts for machinery and making sure that technical services for Machinery is always reliable
- **Quality Executive:** Implementing the policies. Monitoring the standard operative procedures (SOP) are implemented in the hospitals and meeting the NABH (National Accreditation Board for Hospitals), training the staff according to the updated policies, and conducting mock drills for all emergencies in the patient areas to handle efficiently in real time situations. Monitoring infection control and addressing the patient grievances. Improving the patient satisfaction by giving the best qualitative service.
- **Supply Chain management:** Handling and making the purchase orders, updating the inventory for pharmacy and surgical, in this scenario I came cross with inventory module in the EH Note software which is exclusively maintained for hospitals. Not only inventory but other departments as well. Procuring the inventory with best prices in the market in time.

Trainee at quality control Starhospitals January 27th to April 17th 2023

- Performing audits department wise for the compliance with quality indicators and analyze the data with graphical representation
- Root cause analysis in incident happenings.
- Preparing minutes of meeting for the committee meetings
- Risk assessment in every department With Hira, safety, flash rounds and making reports and taking closures for the non-compliances.
- Conducting mock drills of all emergency codes, blue, red, pink, yellow, violet, orange. And assessment with staff in the forms of awareness and giving training and reviewing again.
- Handling emails and doing passive audits in Medblaze software
- Case sheet / full document audit
- Forms and formats handling.

Quality executive at Basavataarakam Indo - American cancer hospital

may 1st to October 20th 2023

- Performing various audits like case sheet audit, ward audit, Crash cart audit, wrist band audits etc.
- Manual Updating comparing with objective elements in NABH
- HIRA implementation Department wise
- Forms & formats
- Monitoring or following up for Adverse drug reactions
- Taking fact g prem & prom feedback from in-patients
- Quality indicators audits, like incomplete consents audit.

Pursuing M-Tech, Thermal Engineering as specialization in Mechanical branch at Sri Vasavi Engineering college.

November 2023 to present

Contract Manager @ Rotodyne Engineering Services

Rotodyne Engineering Services

Telangana March 2015-2016

- **Contract Management:** Coordinating with Managing director and marketing manager in the price evaluation for specific services, Analysis of contract terms and conditions according to the norms, browsing and gathering various enquires through all media portals and making the contract

IT PROFICIENCY: MS OFFICE, AUTOCAD, MARKET RESEARCH, INTERNET BROWSING etc.

ACTIVITIES

- I have participated in a live session on how to control the fire in emergencies by Fire department government of india in 2020
- I have attended the conference on ventricular assisted devices (VAD) at star hospitals in 2019
- Presented ppt on Robotic heart surgery at JNTU Kakinada, Davinci robot in 2013
- Won silver medals in badminton, throwball, PPTS in the events conducted in FAME in 2014
- Won silver medal in state level talent test millennium at Kovvur A. P 2004

I hereby declare that the above presented information is true to my knowledge if any necessity for changes is observed, that will be done thereafter

Yours truly,
Y.Sampurna.